

# Traumatic Brain Injury (TBI) Services Roadmap



Who is eligible? West Virginia citizens with a medical diagnosis of a TBI.  
No medical diagnosis? TBI screenings are available.



**1<sup>st</sup>** Referral; referrals can be made online: [tbi.cedwvu.org](http://tbi.cedwvu.org)  
or by calling our toll free referral line: **877-724-8244**  
Referral received by TBI program.



**2<sup>nd</sup>** TBI program will call you about the referral and discuss our services.

**3<sup>rd</sup>**

- TBI program mails referral packet that contains:
- Introduction letter
  - TBI brochure and Disability Rights WV brochure
  - **Release of Information (ROI) to Receive Services**
  - **Release to an External Agency (ROE) forms** (Provides release to medical facility for us to obtain your medical records)
  - **Postage Paid Envelope**



**4<sup>th</sup>** Return **ROI** and **ROE** in the **Postage Paid Envelope** to the TBI program with the needed signatures and permissions. Clients can also include a copy of their medical records with the TBI diagnosis, if they have it.

**5<sup>th</sup>**

Once the **ROI** and **ROE** are received, TBI program requests medical records.



**6<sup>th</sup>**

Once medical records are received, initial intake scheduled.



**7<sup>th</sup>**

Social worker sets up a social needs assessment and begins facilitating resource facilitation.

